

Housing Association Performance Management

The Housing Association Performance Management (HAPM) framework is a standardised tool developed by the Irish Council for Social Housing, in consultation with members for measuring housing Association performance. The aim of HAPM is to promote good housing management practice in the voluntary housing Association sector. Although not statutory regulation, the HAPM is included here because North & East believes it is important for us to regularly assess our performance against that of our peers in the Housing sector.

For more information on HAPM see <https://www.icsh.ie/content/book/services/housing-association-performance-management-hapm>