



North & East Housing Association

Newsletter

Paying your rent

Rent is charged on a weekly basis beginning on Monday and is payable in advance. This means that all payments must be made by the end of the previous week. You currently have 3 ways to pay your rent.

1. Household Budget:
Tenants who receive their welfare payments through the post office can have their rent deducted from their weekly payment.
2. Standing Order: You can set up a standing order in your bank, building society or credit union.
3. Bank Lodgement Book:
We will issue you with a lodgement book, which you can use to pay your rent at the bank or post office.

Please use your name and account number on ALL lodgements.

If you require further information on paying your rent, please contact your Housing Officer or see www.northandeast.ie

A WARM WELCOME TO OUR LATEST NEWSLETTER

We have had a very busy summer with the addition of 45 new homes in Golden Ridge, Rush and 9 new homes in Darcystown Close, Balrothery. The 45 homes in Golden Ridge consist of 2,3 and 4 bedroom homes. Darcystown Close consists of 9, two bedroom bungalows. We hope that all our new tenants will be happy in their new homes. This brings to 455 the number of homes in management.



Golden Ridge, Rush



Darcystown Close, Balrothery

Pride of Place

The residents of the Moneymore housing estate, Drogheda have been chosen to represent County Louth in the All-Ireland "Pride of Place" competition awards in recognition of the outstanding community spirit that exists in the estate. Moneymore is the first estate in Drogheda to be chosen in this category, which has been running since 2003.

The awards ceremony will take place on the 2nd of December and we would like to wish the community of Moneymore the best of luck in the competition.



Residential Tenancies Board (RTB) Registration

As you are aware, your tenancy is registered with the RTB. Please do not hesitate to contact us if you have any questions about this process. Alternatively, we have a FAQ section on our website.

Please see www.northandeast.ie for further details.

Garden Competition

Many thanks to all our green fingered friends who make their gardens such a delight to view. We had a great response again to our annual Gardening Competition. As usual, the standard was very high with some magnificent floral displays. This year we also asked our younger residents to get involved. All entries were fantastic and it was very difficult to choose. All the winners received a voucher.

The winners are:



Virginija Butaukaite
Moneymore



Tracey Flanagan
Lavin Park



Ava McKeever
Dundalk



SPORTS DAYS



Sports days were held in Ardmore and McArdle Green over the summer. Great fun was had by all children who participated in racing, skipping and the ever popular parachute game.

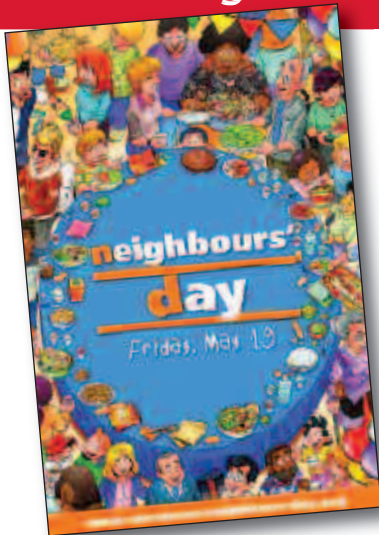


We even had time for a sit down and some well-deserved treats!



The resident's committee of Golden Ridge estate in Rush, North County Dublin had their annual summer BBQ. The event included bouncy castles for the children, music and a BBQ feast were also provided. We would like to thank the resident's committee for dedicating their own time to organise and host the event, which was a great success and enjoyed by all who attended.

Neighbours Day in Golden Ridge



The residents in Golden Ridge got together to celebrate International Neighbours Day. After the fantastic work cleaning up the estate the children all enjoyed a sweet reward!!



A very happy 1st year anniversary to the residents of Ardmore.

UPCOMING EVENTS FOR HALLOWEEN AND CHRISTMAS

Halloween is just around the corner and we will be out and about with ideas for events on the estates.

REMEMBER all events are led by residents.

If you would like to help organise an event in your estate, why don't you contact your Housing Officer?



The Noel McArdle Education Bursary

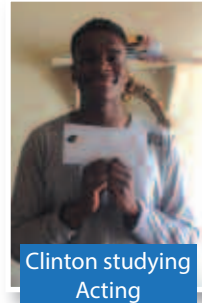
The Noel McArdle Education Bursary is a resource that the Board of North & East started in memory of one of the founding Board members, Noel McArdle. The bursary application process is open to all tenants and tenant's children with a clear rent account for three months.

This scheme has provided support to many of our tenants in recent years and it can be used to cover any associated costs involved in attending a 3rd level course, such as registration, books, exam fees, transport and childcare. For further information on the bursary please log onto our website at www.northandeast.ie or contact your Housing Officer.

This year six applicants have availed of the bursary. They are studying a variety of courses including childcare, science and acting.



Anna studying Childcare



Clinton studying Acting

CHRISTMAS CARD COMPETITION

We know, it's only October and we are talking about Christmas, but it's never too early to get those thinking caps on. The Christmas card competition is open to children and adults, so get the crayons and paints ready!

The closing date for entries is the **17th of November 2017**. Please send entries to North & East at 287 Block G Blanchardstown Corporate Park 2 Dublin 15, or hand to your Housing Officer.

The categories are: Children up to 12 years' old Teenagers aged 12-18; Adults over 18.

The winning designs will be used as our Christmas cards, which are sent to all residents, businesses and organisations we deal with throughout the year. Winners prizes include a pack of their cards to send to family and friends.



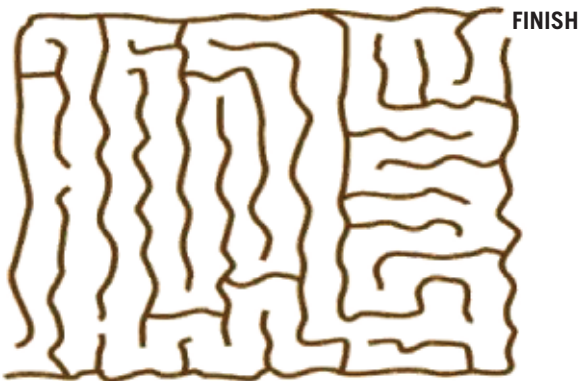
SPEAKING OF CHRISTMAS!

Here are some ideas to save a little on gifts this year. The festive season can be stressful and can really stretch your finances if you are not well prepared. Rather than spending big to fill the Christmas stockings, get creative with your gifts! Here are some ideas:

- **Give a gift of food** - If you're creative in the kitchen, why not make something to give and create a personal, tasty gift.
- **Create a coupon** - If you have a knack for massage, babysitting, or even hugs, give your family member or friend a coupon they can redeem at a later date.
- **Give an experience** - Take someone on a picnic, a driving tour, or plan a dinner date at home.
- **DIY it** - Get crafty and make a personalised gift using stuff you already have - there are heaps of ideas online.
- **Set a present limit** - Suggest to your family or friends that you all set a limit on how much you will spend on gifts for each other to keep your gift budget at a sensible level.
- **Re-think your Christmas card** - Rather than spending money on buying and posting Christmas cards, record a family Christmas video greeting with your phone and email it to your friends and loved ones. It will be much more fun and add a personal touch.

KIDZ CORNER

Can you help Wesley the worm find his way through the Maze?



JOKE

Q. What do you say to a fancy cactus?
A. You look sharp!

BET YOU DIDN'T KNOW....

- ▲ It is impossible for most people to lick their own elbow. (try it!)
- ▲ A crocodile cannot stick its tongue out.
- ▲ A shrimp's heart is in its head.
- ▲ The "sixth sick sheik's sixth sheep's sick" is believed to be the toughest tongue twister in the English language.
- ▲ A cat has 32 muscles in each ear
- ▲ A shark is the only known fish that can blink with both eyes.

Gas Boiler Troubleshooting

We understand how frustrating it is when things go wrong in your home. There are often issues that can be resolved quickly, therefore, if you have a gas boiler issue, it is important that you carry out some simple checks.

Check the gas supply

- ✓ If you have a gas cooker, check that it's working. Check with your neighbour, do they have any issues?
If you have a pay as you go meter, check that you have credit.
If you have run out of credit, please check that your display indicates ON (refer to photograph below). If yes, follow instructions below:



1. Put money/credit on the card
2. Insert the card into the meter
3. Press the reset button on the boiler.

If you have run out of credit and the display indicated OFF, follow instructions below:

1. Put money/credit on the card
2. Insert the card into the meter
3. Press & hold red button (A) for approx. 30 seconds until you hear a pressure release sound and the display indicates ON
4. Press the reset button on the boiler.

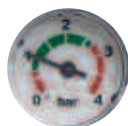
When you run out of credit, you starve your boiler of gas and it may take several attempts to reset and reignite the pilot light.

Check the power supply

- ✓ Your boiler has a power supply situated close to the boiler. Is the red light on?

Check the boiler pressure

- ✓ The typical pressure range is 1.5 – 2 bar. If the boiler falls below this, it may require a top up and may indicate a leak somewhere in the system.



Check the time clock

- ✓ The time clock allows you to run the central heating and/or hot water, or both. You can set the times so they come on automatically, or you can use the time clock to turn them on and off yourself.

Check the wall thermostat

- ✓ You will usually find wall thermostats in your living room and/or landing area. A typical temperature range is between 18 – 23 degrees. When your home reaches the set temperature, the boiler will turn off. If the temperature is set too low, the boiler may not kick in as your home may be already at temperature. In the colder weather, you may find a higher temperature suits you better.

Check Thermostatic valves on radiators

- ✓ The radiator valves allow you control the temperature of each room. Check that the valves are open, 0 is closed and 5 is open fully. The typical setting would be 3 – 4.



North & East contact details: Tel: 01 820 0002; Email: info@neha.ie
In cases of emergencies after hours only, please call 053 937 4811