



Name:

Address:

.....

.....

Email:

Phone
Number:

Would you like to be contacted by
North & East in the future?

Yes ☐ No ☐

If yes, how would you like to be contacted?

- Phone.....
- Email.....
- Post.....

MENU OF OPTIONS

What is Tenant Engagement?

Here at North and East Housing Association we are committed to putting you the tenants and your communities at the heart of all that we do. It is our goal to actively engage with you on issues that affect you: for example, annual rent reviews, the maintenance of your homes and public areas, and other tenant policies that may affect you. We encourage you to get involved in our Tenant Engagement activities listed in this leaflet to help improve how we deliver our service.

Why get involved?

- Have your say in shaping North & East's policies and the way we deliver our housing
- Help North & East better understand your needs as tenants
- Avail of training/upskilling
- Enhance your community life
- Get to know your neighbours



We want to hear from you!



By post:
North & East Housing
Association
287 Block G
Blanchardstown
Corporate Park 2
D15 P229



By phone:
01 820 0002



By email:
supportdesk@neha.ie



Website:
www.neha.ie

Set up a Tenants Group / Residents Association

North & East can support you in setting up a forum that meets and discusses issues in your area and can assist you in organising your events, advocate for the needs of the wider community and access funding and other resources.

Take part in an Estate Walkabout

This is an opportunity to walk around your estate with your housing officer and highlight any issues you have about the area and make suggestions on how to improve it or make it more sustainable.

Become part of our Editorial Team

If you would like to be involved in the running and reviewing of our Quarterly newsletter, please get in touch. The newsletter is circulated to all tenants and available on our website.

Become an Estate Champion

Are you passionate about something and would like your local community to champion it? Whether it is music, sustainability, food, or gardening please get in touch and we can support you to become an Estate Champion.

Become a member of the Tenant Review Panel

We do value our tenants. If you become a member of the Tenant Review Panel, you may be asked for your opinion on our policies, and to review tenant documents.

Take part in a Tenant Survey

As your landlord, we understand the need to get feedback from you to assess how we are doing and what we can do to improve it. Occasionally, we will request your feedback on areas such as repairs and satisfaction. We encourage you to engage with us around this.

Please complete and submit to North & East
Remember to fill in your contact details on reverse

Tick the
box

☐☐☐☐☐☐