



Are you looking to advance your career in Housing? Would you like to be part of a dynamic, evolving Approved Housing Body?

North & East Housing Association currently have a full-time permanent vacancy managing our Tenant Services & Engagement Team.

- **Tenant Services & Engagement Manager - €63,813 to €85,759**

North & East Housing Association are based in Blanchardstown, Dublin 15 and have developments in 11 counties including Louth, Monaghan, Meath, Laois, Wicklow, and Dublin.

This is a significant role forming part of a larger management team with responsibility for the delivery of services to tenants, ensuring respectful tenant engagement is central to all operations. Managing the housing/tenant services teams, including the Tenant Support Desk. You will take the lead in the further development of the customer relationship management function to tenants, including enhanced digitization of systems and processes, and in the further development of our Tenant Engagement Strategy. In collaboration with Development and Asset and Facilities Management teams, you will drive excellence in housing provision and customer satisfaction

We are very much rooted in our community and have always taken a tenant-centred approach. It is one of our values and as such, it runs through all that we do.

Hybrid working will be available after 3 months service/induction/training.

If you are interested in the role, please submit your cv along with a covering letter to hr@neha.ie by 5:00 pm on Friday 31st January 2025.

If you have any queries around the role, please e-mail hr@neha.ie